

ENDOSCOPES FOR MEDICINE AND TECHNICAL SCIENCE
INSTRUMENTS FOR OTO-RHINO-LARYNGOLOGY

KARL STORZ SE & Co. KG • PO Box 230 • 78503 Tuttlingen/Germany

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Via Borghetto Mad.del Pozzo, 7
I-00136 ROMA

Diagnostic Report Warranty Check

Page 1 of 2

Number:
44662728

Diagnosis date:
17/03/2020

Your Order:
33/R

Invoice date:
09/04/2019

In case of questions:
Product Support

Phone:
+49 7461 708-980

Pos.	Art.no.	Description	Serial Number
110	7220AA	HOPKINS® Telescope 0°, 3 mm, 14 cm	1009KX

Description of customer:

Ball in vision

Description of customer confirmed: Yes

Diagnostic Report

Result	Inspection points	Comment
X	Optical lens system	shows liquid remains
X	Distal tip	is mechanically damaged
X	Distal cover glass	shows remains
X	Soldered joint	is damaged
X	Shaft	is bent
✓	Light guide	
✓	Light connector	
✓	Ocular shell	

Goods supplied in accordance with our General Conditions for the Sale and Supply of goods as published on www.karlstorz.com

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SWIFT: GENO DES1TUT
IBAN: DE97 6439 0130 0000 7720 03
Commerzbank AG Tuttlingen
SWIFT: COBA DE FF 643
IBAN: DE69 6438 0011 0271 3305 00

Kreissparkasse Tuttlingen
SWIFT: SOLA DES 1 TUT
IBAN: DE79 6435 0070 0000 0013 22
Deutsche Bank AG Tuttlingen
SWIFT: DEUT DESS653
IBAN: DE09 6537 0075 0211 6390 00

Limited Partnership:
KARL STORZ SE & Co. KG
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Place of Business: Tuttlingen
Commercial Register:
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Unlimited Partner:
KARL STORZ Verwaltungs SE
Dr.-Karl-Storz-Straße 34
78532 Tuttlingen/Germany
Place of Business: Tuttlingen
Commercial Register: Stuttgart HRB 762524
Managing Director:
Karl-Christian Storz
Chair of the Supervisory Board:
Dr. h. c. mult. Sybill Storz

Damages

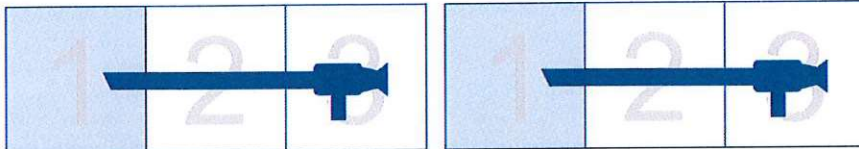


Fig. 1

Fig. 2

Warranty decision

Warranty decision:

Warranty not granted

Reason for warranty decision:

The diagnosed damages are not caused by a product defect.

We are here for you

For advice regarding our products and education offers our KARL STORZ sales representatives are at your disposal.

Do you have any further technical queries?

Please do not hesitate to contact our Product Support
at +49 7461 708-980 or email technicalsupport@karlstorz.com.